

	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 3 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001			
		Apply =1	
A.1 Provide a recently certified copy of the valid registration/certification ISO 9001 or a relevant certification aligned to the scope of work, as evidence of the company's capability and capacity to execute the required services and/or an OEM letter of authorization.		1	
A.2 Verifiable proof of documented information for the customer satisfaction survey conducted on the similar project (i.e. not a template but a record)		1	
A.3 Verifiable Documented Information of successful execution/ similar experience Supply, Installation, Commissioning and Training Benchtop ICP – Optical Emission Spectrometer (History/references)		1	
A.4 Documented information for control of non conforming outputs (Product/ Service) and including handling of customer complaints Clause 8.7 of ISO 9001:2015		1	
Section A Score Option 2		4	
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services including rentals/hired services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
Section B Score		2	
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)			
		Apply (Yes=1)	
NB! Draft Contract/Project Quality Plan has important QA deliverables		1	
Section C Score		1	
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)			
		Apply = 1	
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1	
Section D Score		1	
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
E.2 Documented information for training plan detailing both theoretical and practical skills transfer to the client interested parties		1	
E.3 Product/ Service Risk Register(List all Risks associated with delivering the scope of work, what actions will be taken to minimise and mitigate the identified risks)not a Safety baseline risk assessment but a Quality Risk Register.		1	
Section E Score		3	
NAME OF ESKOM REPRESENTATIVE		Risk and Assurance representative	
DATE ISSUED		13-Feb-26	
PROJECT: TENDER TITLE		Once-off Supply, Installation, commissioning and training of various laboratory and plant equipment	
SIGNATURE		Risk and Assurance representative	